ANDREW GIRGIS

Mississauga, ON

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EXPERIENCE

National Research Council Canada

Junior Analyst

- · Developed AI chatbot for the IRAP website, streamlining client inquiries by assessing company readiness before contacting the call center, reducing non-qualified calls.
- Designed and presented an in-depth PowerBI dashboard from a company-wide survey to leadership and the vice president, providing critical insights into survey data.
- · Consolidated and cleaned data from the CRM to create an overview of the client journey, using data processing to extract key metrics and visualize trends.

University of Waterloo

Teaching Assistant

- · Presented lessons in statistics for economists utilizing statistical analysis programming in R to 80 students.
- Prepared tutorial content prior to each class; providing detailed notes and code of course content for students.
- · Automated grading processes by testing correlation in R on over 300 assignment submissions in machine learning courses, increasing productivity by 75%.

TechPlace

Business Development Intern

- Led implementation of CRM system; optimizing TechPlace operations through reducing booking times by 30%.
- · Created in-depth user and admin manuals for CRM; allowing new users to more easily understand the application.
- · Automated email flow for onboarding new members using ppower automate; streamlining a manual process.
- · Formed connections at events to increase exposure of TechPlace and co-partners; creating partnerships for employee and member discounts.

Tip Top Tailors

- Supervised operations at multiple locations across the GTA; overseeing teams of 6 to 10 individuals.
- Developed innovative Excel spreadsheet for end of day data collection; reducing closing time by 20%.
- · Expanded communication and sales skills in an interpersonal setting; building relationships with customers.

EDUCATION

University of Waterloo MA Economics Computational Data Analytics Graduate Diploma University of Waterloo Scholarship (Fall 2023, Winter 2024, Winter 2025)

Brock University BA Economics (Honours) Minor in Applied Computing Dean's Honour list (Year 3 fall 2021, Year 4 fall 2022, Year 4 fall 2023)

TECHNICAL STRENGTHS

Python, R, Javascript, SQL, Stata, HTML, Visual Basic, LaTeX **Programming Languages** Software VS code, Rstudio, Excel, PowerBI, Word, PowerPoint, Forms, Power Apps Libraries Pandas, numPy, matplotlib, seaborn, sklearn, nltk, tensorflow Skills Data Analysis & Visualization, Regression Analysis, Machine learning, NLP, Association rules

April 2025 (Expected) GPA: 82%

> April 2023 GPA: 84%

September 2023 - Present Waterloo, ON

April 2022 - June 2023

Mississauga, ON

Burlington, ON

June 2023 - October 2023

April 2024 - December 2024

Oakville, ON

Team Lead